



Moksha@Kitulgala - Fact Sheet

Ayubowan!

On behalf of our team here, we warmly welcome you to Moksha @ Kitulgala! We are a family-owned venture, and we love to look after our guests like our family. You will receive a personalised boutique hotel experience, great food and all the assistance you need for a relaxing holiday in our beautiful island of Sri Lanka. We look forward to having you stay with us.

Please find below some key information that will help you in booking with us,

Check-In / Check Out

Check-in is open from 2 PM on the day of arrival, and check-out must be completed at 12 PM on the day of departure. You may check-out of your room by 12 PM, provide your baggage to our front office / place your baggage in your car with the help our attendants, and take your afternoon lunch. Early check-in at 10 AM can be provided based on room availability.

Child Policy:

Children below 11 years (up to maximum 02 children) sharing parents' room (Super Deluxe only) are included in our Super Deluxe room rate. Any children who are 12 and above will be charged as extra adults.

Travel conditions for overseas visitors:

As imposed by the government of Sri Lanka, along with this hotel booking, there are other requirements that need to be met in order for you to obtain a visa to enter the country.



The property will assist you with all this information, via a message post-reservation. Feel free to also get in touch before booking on our hotline as well, we are available on WhatsApp (+94 77 665 7776)

Disclaimer: Please note, classification of level-1 properties and the above information can change based on government regulation changes. Therefore, please ensure to refer to SLTDA protocols prior to making a reservation.

COVID-19 Response:

In accordance with government guidelines to minimise transmission of the Coronavirus (COVID-19), this property currently isn't accepting guests from certain countries, during dates where such guidelines exist. This property may request additional documentation from guests to validate identity, travel itinerary and other relevant information, during dates where such guidelines exist.

In response to Coronavirus (COVID-19), additional safety and sanitation measures are in effect at this property. These include a temperature check on arrival, sanitising your hands at the entrance, check-in to our COVIDSafe App, Sanitisation of luggage on arrival, filling a COVID-19 questionnaire, provision of masks and sanitisers to rooms, staff wearing masks at all times when interacting with guests while maintaining distance, daily temperature checks of guests at breakfast.

Should a guest develop any known symptoms of COVID-19 in place, we have a procedure in place to maintain the safety of that guest(s) at our premises as well as the safety of other guests, and our staff - We kindly request that our guests cooperate in such an instance and follow our protocols.

Food & beverage services at this property may be limited or unavailable due to Coronavirus (COVID-19), as well as the recent oil spill that occurred in the west coast of the island (MV X-Press Pearl).

We encourage group bookings of three or more rooms (6 pax) when going on excursions such as rafting, where guests can reasonably vouch for the



safety precautions taken by their group in the lead up to their stay at Moksha.

Our staff have received the first dose of the SinoPharm vaccine, and still continue to practice our COVID-19 guidelines which involve very limited travel to their homes, isolating on arrival at the hotel, and limited travel outside the property (E.g., for any supplies).

Payments:

Guests are required to present a credit card used to guarantee their booking on arrival for payment, however due to the prevailing health situation - we encourage guests to make direct bank transfers for stays. We will get in touch to provide our details once a booking is made. An advance of 50% of the booking fee is to be paid before arrival (Refundable up to 14 days before check in date, barring any special circumstances such as state-imposed lockdowns) - The remainder is to be paid after arrival.

Meals:

With Moksha@Kitulgala being a boutique hotel where guests receive a personal touch from all our staff, our team of chefs will come and chat to you after each meal to provide you with a meal you can enjoy, using the freshest ingredients we can source! As such, we don't serve a Buffet or À La Carte menu - Our chefs provide a suggested menu (Choice of Sri Lankan or Western) based on ingredients available at our greenhouses, as well as local meat/seafood suppliers. Our chefs will chat to you after each meal and prepare your next meal according to your preferences. We encourage guests to try both our Sri Lankan and Western menus on offer, we've received glowing reviews on both options, especially our Polos Burgers, Jack Seed Pittu, and Kitul Flour Pancakes.

Note that outside meals are not allowed on premises, however for our guests staying on a B&B and Half-Board (HB) basis, we are happy to recommend good eateries within 20 mins of the hotel. Please chat to our front office team when you are here for more info.



Meal times:

To provide you the best experience and to give our chefs adequate time to source, prepare and provide your meal on the day, please note that our meal times are strictly enforced. Barring special circumstances, the restaurant will be closed outside these times, however our tapas menu is available at all times of the day, and will involve an additional cost. Please see the below for our meal times:

Breakfast: Open 7 AM to 9.30 AM

Lunch: Open 12 PM to 2.30 PM

Dinner: Open 7 PM to 9.30 PM, with last meal being served at 10.30 PM

We will remind you of our last call times via intercom, 30 mins before the restaurant closes.

Our meal options include:

Breakfast:

Western:

- *Fruit Juice prepared using fruit growing on our property.*
- *Eggs any style (poached, scrambled, boiled or omelette) with bacon, sausages, mushrooms and tomatoes OR Eggs benedict with smoked Mahi Mahi, hollandaise OR our healthy option for the day (E.g., oat clusters and chia pudding).*
- *A fruit platter consisting of several home-grown fruit.*
- *Tea/Coffee.*

OR

Sri Lankan:

- *Fruit Juice prepared using fruit growing on our property.*
- *2 bases for the day (E.g., pittu and milk rice).*
- *Pol Sambol and lunu Miris.*
- *A meat curry and veggie curry.*
- *A fruit platter consisting of several home-grown fruit.*
- *Tea/Coffee.*



Lunch:

Sri Lankan:

- *Basmathi rice served with chutney and papadam.*
- *4 vegetable curries including a mallung (shredded vegetable dish).*
- *1 meat curry.*
- *A Sri Lankan dessert (E.g., watalappan, lavaria).*
- *Tea/Coffee.*

OR

Western (3 course meal):

- *Soup of the day served with a bread basket (E.g. herb garden soup).*
- *Main course of the day (E.g., home-made tagliatelle and grilled seafood).*
- *Dessert of the day (E.g., Cream Brûlée, Pavlova).*
- *Tea/Coffee.*

Dinner:

Sri Lankan:

- *Dinner base of the day (E.g., one of rotti / hoppers / string hoppers)*
- *4 vegetable curries including a mallung (shredded vegetable dish).*
- *1 meat curry.*
- *A Sri Lankan dessert (E.g., sago pudding).*
- *Tea/Coffee.*

OR

Western (3 course meal):

- *Soup of the day served with a bread basket (E.g. Roasted Pumpkin soup, Chicken and Corn Soup).*
- *Main course of the day (E.g., Home-made spinach and cheese ravioli served on a grilled seer fish fillet with herb oil).*
- *Dessert of the day (E.g., chocolate brownie, cheese tart).*
- *Tea/Coffee.*



Vegetarian options are available. Pork and beef are subject to availability given current supply chain restrictions owing to the prevailing health situation. All chicken and seafood dishes are currently readily available - most of our seafood such as crabs/prawns are sourced from freshwater fishing spots along the Kelani River, eliminating the risk of tainting due to the most recent oil/plastic spill on the west coast fishing hotspot of Sri Lanka.

Alcohol:

Our hotel is currently in the process of getting our liquor license approved, until such time, guests are free to bring their own (BYO) wine, beer or liquor. We are happy to also prepare and provide any fruit required to make cocktails. Alcohol is to be consumed responsibly within the premises, and in consideration of other guests present. Bar closes at 12 AM, barring any special events such as international sporting events.

Excursions:

Kitulgala is a rainforest rich area that is situated in the Sabaragamuwa province of Sri Lanka, just 90 Kilometres or 2.5 hours from Colombo. On the way to our hotel, you may see the ruins of Seethawaka which was one of the ancient kingdoms in the island. Kitulgala, and Malwatte where Moksha@Kitulgala is situated has its own colourful history - Malwatte according to legend is where the kings of ancient Sri Lanka obtained flowers for their pilgrimage to Sri Pada/Adam's Peak (a multi-religious place of worship located an hour away from us). Kitulgala is home to the Beli-Lena caves, which were pre-historic human settlements, and subsequently a respite for buddhist monks during the ancient kingdoms. Our locale has a multitude of treks/hikes including the Makandawa Rainforest Reserve, Watagala Galpottha (which involves trekking down a waterfall), the Manna Kethi Ella waterfall trek, among others. Kitulgala is known as the adventure capital of Sri Lanka due to the large concentration of waterfalls in the area which allow for abseiling, zip lining and canyoning as well as the Kelani river which allows for rafting under Class 3 rapids. The area is home to a variety of endemic fish species and is a birdwatching hotspot.



Rafting/Abseiling/Canoeing/Zip Lining and Jungle trekking are all available to our guests via an external provider who provides discounted rates to our hotel. We are currently running a promotion where BB/HB guests staying during weekdays and weekends (Twin and Deluxe Rooms) can enjoy one such excursion per day, free of charge. A tour to Beli Lena caves, Galpottha, and other waterfalls in the area can be arranged.

Whilst coming to Kitulgala or going back to Colombo, we recommend that guests stop by the Seethawaka ruins in Avissawella, which is well worth it given the importance the kingdom played in our island's history.

We are located an hour from Sri Pada, 2 hours from the tea capital of Nuwara Eliya (a drive can be arranged via us, where guests can stop by tea factories, waterfalls and botanical gardens along the way for a day's visit), and 2 hours from the historic heritage town of Kandy.

Board games/Books

Kitulgala is a rainforest area therefore we ask guests to expect some rainfall at least once a day – We have a collection of board games, a darts board, and books to keep you occupied should you wish to stay inside. Please feel free to take any games up to our bar area or reception and enjoy a game with your family.

Pool Rules:

Moksha offers an artificial lounge pool (4ft deep) and a natural pool (5-7ft deep) on the edge of our property. Guests are free to enjoy a drink at our pool bar and use our pool. Artificial and natural pools are both open to guests from 7 AM to 8 PM. The artificial pool is supervised by our staff whilst the natural pool will not be supervised. Alcohol is allowed to be consumed responsibly at our artificial pool area, which is supervised, while consuming alcohol at the natural pool is not allowed. This is due to the fact that there is no staff supervision when guests are at the natural pool, the natural pool is state property and is used by village folk (although the area you will be bathing is secluded to our hotel), and because the water is home to a variety of endemic and endangered fish. You are free to



have your drinks inside the premises before going to the natural pool however, currents can be strong occasionally so please make sure you drink responsibly when planning to go to the natural pool.

Getting Here:

From Colombo -

Choose your fastest entrance to the **Avissawella Rd and Avissawella - Hatton - Nuwara Eliya Hwy/A7**. Take this route to Kitulgala and **take a left into Malwattha Road located just before you reach Kitulgala town. Easiest is to follow Google Maps/GPS from this point on**, as you will be taken straight to the pin (<https://g.page/Moksha-Kitulgala?share>) which is our hotel. Honk at the black gates and our security will let you through for your bag drop and welcome.

If you do not have Google Maps/GPS:

Continue on Malwattha Road, take a right turn at the fork (Kalyani Maha Vidyalaya - School), continue on straight till you reach a Y junction. Take the left here and you are at Malwathuthenna where we are located, continue along the straight road until you meet another fork, and take the right (There will be a sign to a buddhist temple located there). Our hotel is located just 20 metres or so down this right fork.

It takes roughly 5-7 mins from Kitulgala town to our hotel (3Km). If you are running longer than this expected time, please do give us a call and we will help you find your way here.

From BIA (Colombo Airport) -

Follow B208 to Veyangoda Flyover in Veyangoda > Follow B445 to Kegalle-Bulathkohupitiya-Karawanella Hwy in Ruwanwella > Drive from Avissawella - Hatton - Nuwara Eliya Hwy/Ginigathhena Rd/A7 to Kitulgala > Follow Malwattha Rd



to your destination as mentioned above. Once again, Google Maps/GPS will work just fine and get you to our property (**<https://g.page/Moksha-Kitulgala?share>**) from the airport. Local phone numbers for your temporary stay can be obtained via the Dialog/Mobitel stalls at the airport. If you'd like to take a taxi from the airport, please do get in touch with us, and we will put you in touch with one of our external providers who may provide our guests specialty rates. Transport to excursions can be additionally arranged from here, we strongly encourage our overseas guests to always travel with a driver given that driving conditions in Sri Lanka may be unfamiliar to them.

Some Reminders:

Please inform Moksha@Kitulgala in advance of your expected arrival time. You can use the Special Requests box when booking, or contact the property directly with the contact details provided in your confirmation. At the time of making the booking, guests are requested to inform the reservations team of any special dietary requirements, allergies and special occasions that would be celebrated during the stay.

Given the consistent rainfall in Kitulgala, guests going on treks and excursions can occasionally expect leeches. Please make sure to pack a pair of running shoes and two pairs of thick socks when you stay with us.

Guests are required to show a photo identification and credit card upon check-in. Please note that all Special Requests are subject to availability and additional charges may apply.



Once again, we look forward to having you stay with us,

Please get in touch if you need any more info via the below contact details:

Hotline: +94 77 665 7776

Email: reservations@moksha.hotel.lk

Travel safe, and enjoy your experience with us!

Hemantha Jayawardena

Managing Director

Moksha@Kitulgala

